

JAKE RAVA

RESUME

CONTACT

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PROFILE SUMMARY

Friendly and dependable team player with real-world experience in busy service environments. Comfortable handling cash and helping customers with a positive attitude. Good at multitasking, working with others, and answering customer questions while keeping things clean and organized. Quick to adapt and always ready to pitch in where needed.

EDUCATION (CURRENT)

2024-Present
UNIVERSITY OF NEVADA, RENO
MAJOR- EDUCATION

WORK EXPERIENCE

Mcdonalds 2022-2023
Crew member

- Handled a high volume of transactions with accuracy and professionalism, including cash, card, and mobile payments
- Greeted and assisted customers with a positive attitude, solving issues and concerns to ensure satisfaction
- Kept smooth workflow during busy periods by supporting the team operations and multitasking
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SKILLS

- Customer Service
- Multitasking
- Teamwork
- Time Management
- Cash Handling
- Communication
- Critical Thinking

Fabulous Freddy's Car Wash 2024
Car Wash Attendant

- Made sure of high-quality service by thoroughly cleaning and inspecting vehicles with strong attention to detail
- Communicated and coordinated effectively with team members to manage workflow during peak hours
- Provided clear, courteous guidance to customers to ensure safe and efficient experiences
- Delivered fast and friendly customer service, ensuring all needs are covered

Scheels 2026-Present
Sales Associate

- Deliver personalized customer service and build strong relationships with a wide range of people with similar or different product choice in mind.
- Stay up to date on sports and exercise equipment, including baseball, golf, cycling, and fitness gear, as well as top brands such as Rawlings, Titleist, Nike, Adidas, and Under Armour.
- Assist customers in selecting gear that fits their needs, skill level, and activity environment.